Returns

Our refund policy is All Sales Final. Unfortunately we can’t offer you a refund or exchange due to the fact that items are custom and made to order. To be eligible for a return, your item must be unused and in the same condition that you received it. Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

In the event that you have a question regarding the quality of your item you may contact us via phone or email.

Please do not send your purchase back to the manufacturer.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [stadium@conpoint.com](mailto:stadium@conpoint.com) or call 800-286-3213.

Shipping

The shipping time of our products will vary. Our products ideally ship in 7-10 Days using the following carriers: UPS . To return your product, contact us via email at [stadium@conpoint.com](mailto:stadium@conpoint.com) or by phone at 800-286-3213. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary. If you are shipping an item over $50, you should consider using a trackable shipping service or purchasing shipping insurance. We don’t guarantee that we will receive your returned item.